



Confederation of Indian Industry



CII-AVANTHA
Centre for Competitiveness
for SMEs

Training Programme on 7 QC Tools - A Tool for Continuous Improvement

Friday, 22 July 2011, Confederation of Indian Industry, Plot No. 249F, Sector 18
Udyog Vihar, Phase IV, Gurgaon
0930 hrs to 1700 hrs

The seven QC tools are the most popular tools, which are being used by quality conscious companies throughout the world for improvement of quality of products and processes. They form the fundamental foundation for all problem solving and quality control activities and are also an important element of Lean Manufacturing. They are used to analyze the production process, identify the major problems, control fluctuations of product quality, and provide solutions to avoid future defects. Statistical literacy is necessary to effectively use the seven QC tools. These tools use statistical techniques and knowledge to accumulate data and analyze them. The knowledge of these tools has become essential to improve the internal competitiveness of organizations.

In this context, CII – AVANTHA Centre for Competitiveness for SMEs is organising a one day Training Programme on **“7 QC Tools- A Tool for Continuous Improvement”** on **Friday, 22 July 2011** from 0930 hrs – 1700 hrs at **Confederation of Indian Industry, Plot No. 249F, Sector 18, Udyog Vihar, Phase IV , Gurgaon.**

Objectives

- ✎ Understanding the 7 QC tools
- ✎ Methodology of improving quality
- ✎ Reducing in-house rejection
- ✎ Reducing customer complaints
- ✎ Reducing customer returns
- ✎ Role and responsibility of Production Supervisor
- ✎ Basics of Quality Circle for Product Quality Improvement

Faculty

The Faculty for the training programme is expert from CII - AVANTHA Centre for Competitiveness for SMEs. The faculty has a wide experience in practical implementation of all these concepts in wide range of industries and conducting workshops and intensive training programmes.

Who should Attend?

- ✍ Operation / Production Managers
- ✍ Production Heads
- ✍ Engineers
- ✍ Industrial Engineer
- ✍ Quality Personnel

Unique Opportunity

Under a special drive to popularise Lean Manufacturing concepts among Indian Industry, we are offering this training programme at highly subsidized participation fee. The objective is - each company to send at least three people (Each from Production, Quality and Industrial Engineering background) for effective implementation.

We kindly invite you to take the advantage of this opportunity by nominating concerned Executive from your organisation through the enclosed Registration Form.

I look forward to receiving your nomination(s).

Yours sincerely



Harinder Jeet Singh

Head

CII - AVANTHA Centre for Competitiveness for SME's

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LIST OF A FEW COMPANIES SERVED THROUGH
OUR TRAININGS ON MANUFACTURING EXCELLENCE





Confederation of Indian Industry

The Confederation of Indian Industry (CII) works to create and sustain an environment conducive to the growth of industry in India, partnering industry and government alike through advisory and consultative processes.

CII is a non-government, not-for-profit, industry led and industry managed organisation, playing a proactive role in India's development process. Founded over 116 years ago, it is India's premier business association, with a direct membership of over 8100 organisations from the private as well as public sectors, including SMEs and MNCs, and an indirect membership of over 90,000 companies from around 400 national and regional sectoral associations.

CII catalyses change by working closely with government on policy issues, enhancing efficiency, competitiveness and expanding business opportunities for industry through a range of specialised services and global linkages. It also provides a platform for sectoral consensus building and networking. Major emphasis is laid on projecting a positive image of business, assisting industry to identify and execute corporate citizenship programmes. Partnerships with over 120 NGOs across the country carry forward our initiatives in integrated and inclusive development, which include health, education, livelihood, diversity management, skill development and water, to name a few.

CII has taken up the agenda of "Business for Livelihood" for the year 2011-12. This converges the fundamental themes of spreading growth to disadvantaged sections of society, building skills for meeting emerging economic compulsions, and fostering a climate of good governance. In line with this, CII is placing increased focus on Affirmative Action, Skills Development and Governance during the year.

With 64 offices and 7 Centres of Excellence in India, and 7 overseas offices in Australia, China, France, Singapore, South Africa, UK, and USA, as well as institutional partnerships with 223 counterpart organisations in 90 countries, CII serves as a reference point for Indian industry and the international business community.



CII-AVANTHA
Centre for Competitiveness
for SMEs

Business enterprises worldwide are increasingly focusing on enhancing production and improving quality, while reducing costs. In such a scenario, it is important for small and medium enterprises (SMEs) to remain competitive.

The CII- AVANTHA Centre for Competitiveness for SMEs was established in 2004, with a view to providing SMEs in India with a one-stop consultancy service. There are more than 11.86 million SMEs in India, which contribute nearly 40 per cent of the country's total industrial output. If the country's economy is to be strengthened, it is imperative that these SMEs receive tactical support to remain competitive. The Chandigarh-based

CII - AVANTHA Centre for Competitiveness for SMEs aims to build competitive and visionary SMEs. The Centre offers consultancy services on a wide range of critical issues such as manufacturing excellence, energy management, cost management, human resource development, etc. Although the Centre does provide services to individual companies, it encourages the formation of groups or clusters of SMEs. A number of companies, which share the same location, sector or even OEM vendor, are allocated to these clusters. This approach encourages SMEs to form, share and draw from a common knowledge pool.

The CII - AVANTHA Centre for Competitiveness for SMEs has successfully established such clusters at Mohali, Gurgaon and Jalandhar and is running parallel clusters across the country at Jaipur, Faridabad, Lucknow, Pune, Kolkata, Chennai and various other locations.

Apart from offering consultancy services, the Centre is also committed to helping SMEs remain abreast of contemporary issues through seminars, conferences and training programmes.

The Centre offers the following services

- Clusters for Competitiveness
- Energy Audit and Management
- Manufacturing Excellence
- Total Cost Management
- Human Resource Management
- New Product Development
- Corrosion Management



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To register

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Following from our organisation would attend:

Name

Designation

- | | |
|----------|-------|
| 1. _____ | _____ |
| 2. _____ | _____ |
| 3. _____ | _____ |
| 4. _____ | _____ |

Participation Fee (per participant)

CII Members

Rs. 3,000/- per delegate

Non - Members

Rs. 3,500/- per delegate

(Inclusive of Service Tax @10.30% - as per the govt. regulations)

We are enclosing our DD / Cheque No. _____ dated _____ for Rs. _____ towards the participation fee drawn in favour of the Confederation of Indian Industry payable at Chandigarh.

Name _____ Designation _____

Department _____ Organisation _____

Address _____ City _____ State _____ Zip _____

Tel. _____ Fax _____ E-mail _____

- 10% discount for 3 or more nominations from same organisation**
- Participation fee is non-refundable. However, change in nomination is acceptable**
- Please Photocopy this form for additional nominations**
- The Programme is non-residential**
- Cancellation of nominations will be entertained only upto one week before the date of training programme**